# Maui Disaster Relief Resources

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# Financial Assistance - People's Fund of Maui

- Website: https://www.eifoundation.org/peoples-fund-of-maui/
- Call: 808-427-7777
- In Person: Between Sept. 8-11, from 8am-6pm at Westin Maui (2365 Kaanapali Parkway, Lahaina)
- What it is: Homeowners and renters who lost their primary residence in the fires can apply to get \$1200 per month (age: must be 18+ to apply). Requires proof of residence in the form of photo ID and one utility bill in your name.

# **Apply for FEMA disaster assistance**

- Website: <u>www.disasterassistance.gov</u>
- **Phone**: 1-800-621-3362 (available 24/7). Disaster survivors who are deaf, hard of hearing, or have a speech disability and use a Text Telephone (TTY) may call 800-462-7585.
- Mobile App: https://www.fema.gov/about/news-multimedia/mobile-products
- Addresses FEMA Disaster Recovery Center:
  - o University of Hawaii Maui, 310 W. Kaahumanu Ave., Kahului, 8am-7pm, 7 days/week.
  - o Hannibal Tavares Community Center, 91 Pukalani St, Makawao, 8am-7pm daily
- What it is: Talk to specialists at the disaster recovery centers to get info about local, state and federal assistance programs. Representatives from the Small Business Administration ("SBA") will be on hand to talk about low-interest disaster loans for homeowners, renters and businesses.
  - Disaster assistance funds. FEMA may be able to provide housing assistance rental assistance, lodging reimbursement, home repair, home replacement, direct housing
  - Set up your FEMA account for financial assistance towards food, gas and housing. It takes about 30 minutes. You will need: 1) SS number 2) insurance information 3) property address. Needs to be direct deposit so you will need your bank's routing number as well as your account number.
  - If you have insurance (home, auto, renter's, etc.), make sure to file a claim with your insurance company. FEMA will not cover claims for things already covered by insurance.
  - More information and details here: https://www.fema.gov/disaster/4724
- FEMA website in other languages
  - o 'Ōlelo Hawai'i <a href="https://www.fema.gov/haw/disaster/4724">https://www.fema.gov/haw/disaster/4724</a>
  - o lloko https://www.fema.gov/ilo/disaster/4724
  - Español https://www.fema.gov/es/disaster/4724
  - English https://www.fema.gov/disaster/4724
  - o 日本語 Japanese https://www.fema.gov/ja/disaster/4724
  - o 한국어 Korean https://www.fema.gov/ko/disaster/4724
  - Chuukese https://www.fema.gov/chk/disaster/4724
  - o Tongan https://www.fema.gov/to/disaster/4724
  - Tagalog https://www.fema.gov/tl/disaster/4724

# Financial Assistance - Maui United Way

- Website: https://mauiunitedway.org/individualrelief
- **Phone**: 2-1-1 or 808-275-2000

 What it is: Maui United Way is offering \$1000 in emergency financial assistance in a number of convenient ways including pre-paid Visa cards, PayPal, Venmo or direct deposit to personal bank accounts.

### Hawaii Association of Realtors - Disaster relief financial assistance

- What it is: For qualified applicants, can get assistance of up to \$3000 per household for:
  - o monthly mortgage expenses for primary residence damaged by the fire;
  - o rental cost due to displacement from primary residence because of the fire;
  - Hotel reimbursement because of displacement from primary residence due to the fire.
  - Only for housing expenses not for second mortgages, clothing, appliances, vehicles, etc. Requires photo ID
- Email: mauirelief@hawaiirealtors.com
- Call: 808-733-7060
- Website: <a href="https://www.hawaiirealtors.com/mauirelief/">https://www.hawaiirealtors.com/mauirelief/</a>

# Funds for immediate needs – Hawaii Department of Human Services

- Website: https://humanservices.hawaii.gov/
- **Phone** public information assistance line: 855-643-1643
- What it is: Funds for immediate needs. DHS administers the individual and family grant program, which helps with immediate needs. Administers food stamp program for disaster victims

# **Contact your insurance company**

 Guide from Hawaii DCCA about post-disaster insurance claims: <a href="https://cca.hawaii.gov/ins/files/2023/01/post-disaster-claims-guide.pdf">https://cca.hawaii.gov/ins/files/2023/01/post-disaster-claims-guide.pdf</a>

# Mental Health Care needs / Disaster crisis counseling

# **EAP – Employee Assistance Center of the Pacific**

- Phone:
  - For Local 5 members working at Sheraton Maui and those at Kaanapali Beach Club who have insurance through the AFL Hotel & Restaurant Workers Health & Welfare Trust Fund: 808-597-8222
  - For Local 5 members at Kaanapali Beach Club who are on one of the Employer-offered UHA or Kaiser plans: 844-236-4491
  - For Local 5 members working at HMSHost: 800-433-7916
  - o For Local 5 members working at Kaiser: 877-801-5751

Website: <u>www.EAPacific.com</u>
 Email: info@EAPacific.com

### Dept. Of Health - Maui Community Health Center

- Address: 121 Mahalani Street, Wailuku (currently open 7 days/wk, 8am-4:30pm)
- **Phone:** (808) 984-2150
- **Email:** mauiwellness@doh.hawaii.gov
- After-hours crisis counseling: call (808) 832-3100, or (800) 753-6879 or call/text/chat 988

# SAMHSA (the federal Substance Abuse and Mental Health Services Administration, part of the U.S. Department of Human Services)

- Website: https://www.samhsa.gov/find-help/disaster-distress-helpline
- Phone or text: 1-800-985-5990

• What it is: The Disaster Distress Helpline (DDH) is the first national hotline dedicated to providing year-round disaster crisis counseling. This toll-free, multilingual, crisis support service is available 24/7 to all residents in the U.S. and its territories who are experiencing emotional distress related to natural or human-caused disasters.

# **Health Care needs**

- Non-emergency health services: State of Hawaii Department of Health call: 833-833-3431 or 808-586-4468, 7:45am-4:30pm M-F
- **First aid, pediatric, OB/GYN**: Kaiser Permanente has first aid stations set up and is providing medical services to members and non-members at no cost at the following locations:
  - Mobile health vehicle at Lahaina Gateway Center Provides first aid, pediatric services, and OB/GYN services. OB/GYN services begin August 14 and will be offered every Friday beginning August 18. Hours: M-F, 10am-5pm
  - First aid station at Hyatt Regency Lahaina, Lahaina Ballroom Provides first aid services. Hours: M-F, 10am-5pm
  - First aid station at Napili Park Provides first aid and pediatric services. Hours: M-F, 10am-5pm
  - o For more information, visit: <a href="https://healthy.kaiserpermanente.org/hawaii/alerts/p2/maui-wildfire-updates.html?kp">https://healthy.kaiserpermanente.org/hawaii/alerts/p2/maui-wildfire-updates.html?kp</a> shortcut referrer=kp.org/maui-fires
- **Clinic**: Maui District Health Office opened a clinic at Lahaina Comprehensive Health Center on Akoakoa Place, 8 a.m. to 5 p.m. daily.
  - o **Phone**: 808-984-8201 or 808-984-8260.
- Transportation: Transportation to medical appointments:
  - Free transport by Maui Economic Opportunity (MEO) for evacuees at the South Maui Community Park Gymnasium and Mayor Hannibal Tavares Community Center in Pukalani to medical appointments. By reservation only, <u>808-877-7651</u>, 8 a.m. to 4 p.m. weekdays.
  - Robert's Hawaii is offering shuttle service from shelters at War Memorial Gym, King's Cathedral and the Church of Jesus Christ of Latter-day Saints. Call <u>808-871-4838</u> to reserve
  - Assisted transportation programs for seniors call 808-270-7774 for eligibility

#### Pharmacy needs

- For Kaiser members,
  - pharmacy courier services will be available at the three sites listed above.
  - Visit: kp.org/pharmacy
  - Call: 808-643-7979
- Prescription refills for Indemnity Drug Plan (for Local 5 members in this plan)
  - Call Express Scripts help desk at 866-568-4973
  - Emergency access: go to any in-network participating pharmacy (it is recommended to go to a different pharmacy within the same chain, if possible)
- Maui Emergency Prescription Assistance Program by the Department of Health:
  - Call: 855-793-7470
  - Visit: <a href="https://aspr.hhs.gov/EPAP/Pages/epap-for-patients.aspx">https://aspr.hhs.gov/EPAP/Pages/epap-for-patients.aspx</a>
- Glasses emergency replacements <a href="https://www.vspvision.com/eyes-of-hope/get-help.html#relief">https://www.vspvision.com/eyes-of-hope/get-help.html#relief</a>
  - For lost or broken your eyewear (even if an individual is not a VSP member or doesn't have vision insurance), contact a local Red Cross chapter or shelter to request a VSP Eyes of Hope Disaster Relief gift certificate using the link above. "VSP Eyes of Hope" gift certificates (or "vouchers") are available to all people who have been affected by disasters.

# **Find Shelters**

- Shelter locations are at six hotels on Maui.
- Website: <a href="https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html">https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html</a>
- **Phone**: 1-800-RED-CROSS (1-800-733-2767)
- Hotel Locations: Per Maui County, Anyone who has been displaced because of the wildfires
  can seek shelter and services at any of these non-congregate shelter locations. You will need
  to register at one of these locations, by calling 800-621-3362, or by visiting the Disaster
  Recovery Center:
  - Hyatt Regency Maui, 200 Nohea Kai Drive, Lahaina.
  - Outrigger Kā'anapali Beach Resort, 2525 Kaanapali Parkway, Lahaina
  - o Royal Lahaina Resort, 2780 Kekaa Drive
  - Honua Kai Outrigger, 130 Kai Malina Parkway, Lahaina
  - o Maui Seaside Hotel, 100 W Kaahumanu Ave., Kahului
  - o Westin Maui, 2365 Kaanapali Parkway, Lahaina
  - Additionally, there will be 250 Airbnb units available to displaced residents for 21-day stays. To pre-register, go to Lahaina Gateway Center, Tuesdays-Fridays, 10am-4pm
- Email: Emily.Fortman@redcross.org or Luke.Beckman@redcross.org
- What it is: A place to stay, meals, water, and other services
- Transportation:
  - Free Ka'anapali Circulator Shuttle between the six shelters, available daily from 10am-7pm
  - Maui Human Services buses and ADA Paratransit buses will resume trips to, from, and within West Maui. For reservations, call: 808-877-7651
  - Uber is offering rides up to \$40 to people in hotel shelters who do not have transportation options. Use promo code "MAUI23" in the wallet section of the Uber app before requesting a ride.

# Free Wifi and phone service

- Hawaiian Telcom is providing free community Wifi and phone service at three Maui shelters:
  - Hannibal Tavares Community Center 91 Pukalani St, Makawao
  - Kihei Gym
  - War Memorial Complex 700 Halia Nakoa Street, Wailuku
- Phone forwarding Hawaiian Telcom customers in Lahaina, Napili and Kaanapali can have calls to landline numbers forwarded to another phone number.
  - o Call: 808-643-6284
  - Visit: <a href="https://info.hawaiiantel.com/call-forwarding-request">https://info.hawaiiantel.com/call-forwarding-request</a>

# Housing referral service

- HHFDC is launching a program to help connect those who have lost their housing with those who have housing to offer. Forms and information will be available here:
  - Website: https://dbedt.hawaii.gov/hhfdc/hawaii-fire-relief-housing-program/
  - o **Phone**: 808-587-0469
  - o **Email**: hhfdcfirereliefhousing@hawaii.gov

# **Finding missing loved ones**

- **Phone**: 1-800-RED-CROSS (1-800-733-2767) and select Option 4. Follow the voice prompts for "Hawaii Wildfires".
- List of missing people: <a href="https://www.mauinuistrong.info/unaccountedfor">https://www.mauinuistrong.info/unaccountedfor</a>

### Interactive google doc:

https://docs.google.com/spreadsheets/d/1WAA1iFGIOT7H3xJcr5aRgqVbUdwPnJkBolBc-eFFIJE/edit?usp=sharing - Note: this is not being maintained or regulated by a government agency – it is based on information entered by individuals.

- In Person: If you have an immediate family member who is unaccounted for, visit the Family Assistance Center in the Monarchy Ballroom, Hyatt Regency Ka'anapali, 200 Nohea Kai Drive, Kaanapali. You will be asked to provide a DNA sample.
- Missing pets: Maui Humane Society
  - Website: <a href="https://www.mauihumanesociety.org/services/lost-found-pets/file-a-lost-or-found-report/">https://www.mauihumanesociety.org/services/lost-found-pets/file-a-lost-or-found-pets/file-a-lost-or-found-report/</a>
  - Also check "Missing Pets of Maui" on Facebook: https://www.facebook.com/groups/573929129453583
  - Phone: 808-877-3680, ext. 3

### Water

 (Note: not sure if this info is up-to-date) Drinking water sites have been set up at Crater Road, Copp Road, Kula Fire Station, Rice Park, Kula Community Center, Keokea and Ulupalakua Ranch.

# Food, clothing, and other essential items

### **Red Cross Maui**

• **Phone**: (808) 244-0051

Aloha United Way: What it is: Food, clothing, and other essential items. The Red Cross issues
vouchers for food and clothing at stores.

# **Salvation Army**

• **Phone:** 808-871-6270 (Kahului); 808-661-5335 (Lahaina); 808-875-8065 (Kihei)

# **Maui United Way**

• **Phone:** Call 2-1-1 (7 days/week, 7am-10pm)

#### **Pacific Birth Collective**

- For mothers/caregivers/families with small children support with clothing, pre- and postpartum needs, diapering and feeding needs. If you cannot access the form at the website below, text your needs to the phone number below, with your name, ages of children, specific needs, contact info, and address for delivery.
- Phone: 808-283-9646
- **Email**: pacificbirthcollective@gmail.com
- Website: https://pacificbirthcollective.org/

# **SNAP ("Supplemental Nutrition Assistance Program") programs**

# **SNAP Food Replacement**

- What it is: Food that was purchased using SNAP benefits, you can get that food replaced, up to your monthly SNAP allotment for August 2023.
- **Phone**: 855-643-1643
- Online: <a href="https://humanservices.hawaii.gov/blog/processing-centers-and-first-to-work-units/">https://humanservices.hawaii.gov/blog/processing-centers-and-first-to-work-units/</a>
- In Person: Visit the Processing Center in your area. Processing Centers for Maui:
  - State Building, 54 High St #125, Wailuku

- Lunalilo Building, 35 Lunalilo St, Suite 300, Wailuku
- Email: MauiPC@dhs.hawaii.gov

#### **SNAP Hot Food Waiver**

• What it is: SNAP participants in Hawaii may purchase hot food with their SNAP benefits until September 14, 2023

#### **WIC Substitution Waivers**

- Infant formula: Waiver allows substitutions for contract brand infant formula as stated in the approval letter. This waiver is in effect through Oct. 31, 2023, or 60 days after the end of the Emergency Declaration, whichever is sooner - <a href="https://www.fns.usda.gov/disaster/hawaii-disaster-nutrition-assistance">https://www.fns.usda.gov/disaster/hawaii-disaster-nutrition-assistance</a>
- **Other foods**: The waiver approval allows substitutions as stated in the approval letter of portion sizes of eggs, tofu, whole wheat/whole grain bread, juice and breakfast cereal.

### Other SNAP Waivers and Child Nutrition Program Waivers – see

https://www.fns.usda.gov/disaster/hawaii-disaster-nutrition-assistance

### **Child Care Services**

- Phone: PATCH's referral lines: 808-961-3169
- Link to a list of licensed providers from PATCH: <a href="https://docs.google.com/spreadsheets/d/1pT5Kz4bH8S4rEjulNMVCZcV">https://docs.google.com/spreadsheets/d/1pT5Kz4bH8S4rEjulNMVCZcV</a> gfAOkNhg0it 2 eoqz M/edit#gid=0
- Website with further info: https://www.patchhawaii.org/
- What it is: PATCH is the state's designated child care resource & referral agency.

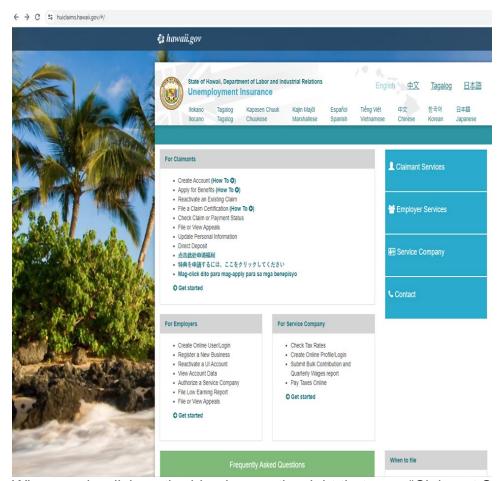
# **Unemployment Insurance**

- Unemployment Insurance Call Center for those affected by Maui wildfires: (808) 984-8400; choose option "0" at the prompt. Hours of operation: Sunday thru Saturday 7am-6pm. The UI Call Center continues to offer limited interpreter services to non or limited English speaking individuals. You may also ask for assistance with creating your unemployment account if you are a new user (see a, b, c, and d below for required documents when creating your account).
- Computers only (no unemployment assistance) are available at the Maui American Job Center Monday thru Friday 8am-4pm (110 Ala'ihi Street, Suite 209, Kahului); phone (808)270-5777
- The Maui Unemployment Insurance Division (54 S High St #201, Wailuku) offers the use of computers as well as assistance with unemployment. Monday thru Friday 7:45am-4:30pm
- Online: <a href="https://huiclaims.hawaii.gov">https://huiclaims.hawaii.gov</a>
- To create a new account, you must have the following information:
  - a. Social Security number and/or Alien card (if a Legal Permanent Resident)
  - b. Your employment history for the past 18 months
  - c. Bank account information (used for direct deposit)
  - d. Valid email address

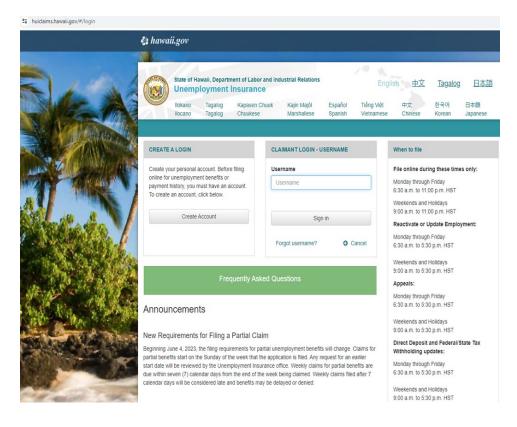
To begin the process, go to: https://huiclaims.hawaii.gov

This is the screen you will get. Click on and review any informational videos that may apply to

you:



When ready, click on the blue box on the right that says "Claimant Services" This will take you to the next screen:



From here, you may click on "Create a Login" if you are a new user or \*Reactivate (using your old account/password). \*If you forgot your old account/password, call the Unemployment office for assistance.

#### Contacts:

Unemployment Claims & Benefits Call Center:

(833) 901-2272 or (833) 901-2275 or (808) 762-5751 or (808) 762-5752

Maui Claims and Benefits Phone: (808) 984-8400 or Fax: (808) 984-8444

Email: dlir.ui.maui@hawaii.gov

Address:

54 South High St., Rm. 201

Wailuku, HI 96793

### Jobs portal

• Website: disasterrecovery.hirenethawaii.com

- In person: FEMA Disaster Recovery Center, UH Maui College; or American Job Center, 110 Alaihi Street, Suite 209, Kahului.
- What it is: The State Department of Labor & Industrial Relations ("DLIR") is offering a jobs portal. Job seekers can register with HireNet Hawaii to post resumes; employers can register with HireNet Hawaii to perform searches and job openings.

# Replacing personal documents

# Birth Certificate / Marriage Certificate / Death Certificate / Civil Union Certificate

- Hawaii Dept of Health:
  - Order online: https://vitrec.ehawaii.gov/vitalrecords/
    - This site normally requires an uploaded image of a government issued ID (driver's license, state ID or passport). For this emergency, a relative may make the order on behalf of the person needing the replacement by uploading a copy of their own government ID (if born in Hawaii) to establish a relationship to the impacted individual. If not born in Hawaii, additional documents may need to be shown to verify the relationship. Permitted relatives can include a grandparent, parent, child, sibling, aunt, uncle, or cousin.
  - o Maui Vital Records Hotline: (808) 586-4602 (available M-F 7:45am-4:30pm)
  - o Email: DOH.MauiVR@doh.hawaii.gov
  - o **Dept. Of Health Phone**: (808) 586-4539
  - Address for in-person: State Office Building, 54 South High St. Rm. #301, Wailuku (note: this is not the mailing address to send forms to)
- Other states: <a href="https://www.cdc.gov/nchs/w2w/index.htm">https://www.cdc.gov/nchs/w2w/index.htm</a> If the documents were issued in a different state, you will need to apply for replacement certificates from that state.

#### **Driver's License / State ID**

• **In person**: DMVL Lahaina Satellite Office will be open from 9am to 2pm (M-F) for walk-ins to assist residents whose driver's licenses or state IDs were destroyed or lost in the wildfires.

- Duplicates will be reissued at no charge with the cardholder's principal address that is on record (changes will not be allowed).
- o Address: Lahaina Gateway Center, 335 Keawe Street, Suite 209, Lahaina
- Call: 808-270-7363 from 8am-4pm M-F
- o Email: <u>DMV@mauicounty.gov</u>
- Application processing is off-site; cards should be available for pick-up the following day from 10am to 1pm.
- Website: https://www.mauicounty.gov/1518/DuplicateReplacement-License
  - May require other documents: Birth Certificate; Social Security Card; State of Hawaii ID Card; Medicare Card; Military ID; Passport; or Immigration & Naturalization Service documents
  - Department of Motor Vehicles & Licensing Offices You may be able to apply by mail, but if there are changes to any information other than residential address, you will probably need to go in person.

# **Social Security Card**

- In person: Social Security Office, 2200 Main Street, Suite 125, Wailuku (open 8:30am-3:30pm M-F)
- **Phone**: 1-800-772-1213 or 855-572-4863
- Apply online: <a href="https://secure.ssa.gov/ossnap/public/landingOSsnap">https://secure.ssa.gov/ossnap/public/landingOSsnap</a>
- Usually requires a driver's license, state ID or passport. If you do not have these documents, they may accept others such as an employee ID, school ID, health insurance card, or U.S. military ID. See here for more details: https://www.ssa.gov/ssnumber/ss5doc.htm

### **Passport**

- Important: Report your old passport as lost/destroyed. The form is online here:
   <a href="https://travel.state.gov/content/travel/en/passports/have-passport/lost-stolen.html">https://travel.state.gov/content/travel/en/passports/have-passport/lost-stolen.html</a> adults may be able to submit the form electronically.
- To replace lost/destroyed passports, you will need to apply in person. However, if you have internet and printer access you can fill out the form online and then print it. Here are the steps to apply and info about the documents needed: https://travel.state.gov/content/travel/en/passports/need-passport/apply-in-person.html
- **In-person locations by appointment only** schedule appointments at www.usps.com/scheduler:
  - o Kahului Post Office 183 South Puunene Ave, Kahului 808-871-2487
  - Puunene Post Office 10 Hansen Road, Puunene 808-871-1352
  - o Paia Post Office 120 Baldwin Ave, Paia 808-579-8866
  - o Haiku Post Office 770 Haiku Road, Haiku 808-575-2614

#### Medicare card

 https://www.medicare.gov/what-medicare-covers/replacing-lost-medicare-cards-in-a-disasteror-emergency

**Department of Veterans Affairs:** 1-800-827-1000 or 1-800-829-4833

### Green Card

• <a href="https://www.uscis.gov/green-card/after-we-grant-your-green-card/replace-your-green-card/">https://www.uscis.gov/green-card/after-we-grant-your-green-card/replace-your-green-card/</a>

# **Naturalization/Citizenship Document**

https://www.uscis.gov/n-565

#### **Federal Savings Bonds**

• Call: 844-284-2676

Website: <a href="https://treasurydirect.gov/news/2023/hawaii-wildfires/">https://treasurydirect.gov/news/2023/hawaii-wildfires/</a>

#### Other documents

• <a href="https://www.usa.gov/replace-vital-documents#item-37457">https://www.usa.gov/replace-vital-documents#item-37457</a>

# <u>Disaster Loans – for Business, Home & Personal Property, and Economic Injury</u>

Address: Maui Research Technology Center, Building A, Suite 119, 590 Lipoa Parkway, Kihei
 Mon-Fri 8am-5pm and Saturdays 10am-2pm

#### What it is:

- Loans to homeowners to repair or replace disaster-related damages to homes or personal property.
- Loans for businesses to replace or repair property, inventory and supplies, or to meet financial obligations.
- Loans for small businesses, small agricultural businesses, and nonprofits that were not physically damaged, but lost money as a result of the fires.
- Note: These are not zero-interest loans
- **Online**: You will need to register with FEMA first at <a href="www.disasterassistance.gov">www.disasterassistance.gov</a> After registering, you can visit <a href="www.DisasterLoanAssistance.sba.gov">www.DisasterLoanAssistance.sba.gov</a> to apply for SBA loans.
- Email: FOCWAssistance@sba.gov
- **Phone**: 800-659-2955, 7 days/week, 4am-4pm

### Veterans assistance

- In-person:
  - Napili Plaza, 5095 Napilihau Street, Napili
  - o War Memorial, 700 Halia Nakoa Street, Wailuku
- What it is: mental health services, nursing services, pharmacy, social work services, HUDVASH consultations from VAPIHCS.
- Online: https://content.govdelivery.com/accounts/USVA/bulletins/36a098d
- **Phone**: 800-214-1306

# More / longer term resources

#### Collections of resources

- Maui County Wildfire resource website: https://www.mauinuistrong.info/getsupport
- Maui United Way has a database of resources here: https://auw211.org/
- Hawaii Emergency Management Agency resource page: <a href="https://dod.hawaii.gov/hiema/august-2023-wildfires/">https://dod.hawaii.gov/hiema/august-2023-wildfires/</a>
- Maui Department of Housing and Human Concerns has a list of resources at: https://www.mauicounty.gov/DocumentCenter/View/104984/DHHC-Resource-Guide

#### Medicaid/Med-QUEST

- Apply at: <a href="https://medical.mybenefits.hawaii.gov">https://medical.mybenefits.hawaii.gov</a>
- o Call: Malama I Ke Ola at 808-871-7772 for info about eligibility screening
- Med-QUEST has paused all terminations and renewals for Maui County residents for the remainder of 2023

#### **Consumer Resources**

- Protecting your finances after an emergency:
  - Tips from the U.S. Consumer Financial Protection Bureau: https://www.consumerfinance.gov/consumer-tools/disasters-and-emergencies/
- **Avoid scams**: U.S. FTC: <a href="https://consumer.ftc.gov/consumer-alerts/2023/08/picking-pieces-after-maui-wildfires">https://consumer.ftc.gov/consumer-alerts/2023/08/picking-pieces-after-maui-wildfires</a>