

State of Hawaii,
Department of Human
Services
Med-QUEST Division



Med-QUEST Division – Medicaid

Medicaid is a federal and state partnership that provides health coverage to low-income children and adults, and also includes other vulnerable populations such as pregnant women, former foster care children and aged, blind and disabled individuals.

Hawaii adopted Medicaid expansion through the Affordable Care Act (ACA) extending eligibility for adults with an income FPL of 133% (expanding to 138% with an automatic disregard of 5%)

Health Coverage

- Medicaid
 - *No Cost Health Coverage*
- Healthcare.gov
 - Financial Assistance
 - *Advance Premium Tax Credits (APTC)*
 - Lower Out-of-Pocket Costs
 - *Cost Share Reductions (CSR)*
- Premium Assistance Program (PAP)

Med-QUEST Division – Medicaid

Who may qualify?

- U.S. Citizens
- Lawfully Present Citizens (who have been in the U.S. for 5 years or more)
- Lawfully Present Citizens (who have been in the U.S. for less than five years)
- Lawfully Present: Children under 19 years old, aged, blind or disabled, pregnant women
- COFA Citizens: Children under 19 years old, aged, blind or disabled, pregnant women

Only income and tax household size is considered for adults between the ages of 19 through 64 years of age.

Income and assets are considered for those in the aged, blind or disabled categories

How to apply for health Insurance – U.S. Citizens

Apply to Med-QUEST

One-on-One Assistance:

Work with one of our community partners to assist you with application

Online:

<https://medical.mybenefits.Hawaii.gov>

If you do not have access to a computer, apply by calling:

808-524-3370 (Oahu)

1-800-316-8005 (Neighbor Islands)

Med-QUEST Online Application – First Page

Primary Contact Information	
Primary Applicant Details	<p>Tell us about yourself.</p> <p>1. First Name * <input type="text"/> Middle Name <input type="text"/> Last Name * <input type="text"/> Suffix <input type="text"/></p> <p>2. Home Address (If homeless, please enter 'Homeless' with appropriate city, state and zip code)</p> <p>Address Line 1 * <input type="text"/></p> <p>3. Apartment or suite number <input type="text"/></p> <p>4. City * <input type="text"/> 5. State * <input type="text" value="HI"/> 6. Zip code * <input type="text"/></p> <p>7. County <input type="text"/></p> <p>Please provide a mailing address if different from your home address.</p> <p>8. Mailing Address (leave blank if you don't have one)</p> <p>Address Line 1 <input type="text"/></p> <p>9. Apartment or suite number <input type="text"/></p> <p>10. City <input type="text"/> 11. State <input type="text"/> 12. Zip code <input type="text"/></p> <p>13. County <input type="text"/></p> <p>14. Phone number <input type="text"/></p> <p>15. Other phone number <input type="text"/></p> <p>16. Do you want to get information about this application by email? <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>17. Preferred Spoken Language <input type="text" value="English"/></p> <p>18. Preferred Written Language <input type="text" value="English"/></p> <p>19. How many family members live with you? <input type="text"/></p> <p>20. Is any family member you usually live with incarcerated (detained or jailed) or residing in the Hawaii State Hospital? * <input type="text"/></p>
Household Details	
Household Relationships	
Tax Dependents	
Incarcerated Family Member	
Family Health Coverage	
Health Coverage from Jobs	
AI/AN Information	
Authorized Representative	
Review, Declare & File	
Application Confirmation	

Med-QUEST Application Tips – U.S. Citizens

- Include your entire tax household in the application regardless if everyone is applying for Med-QUEST or not. For example, if you are married and have two dependent children, then you have a household of four. And everyone needs to be included in the application.
- If you are receiving Unemployment Insurance Benefits, Med-QUEST only counts the state's UIB income. Do not include any additional federal UIB in your income
- For anyone not applying in your application, you do not need to provide citizenship information, Social Security number or their health insurance information.
- If someone is applying who is 65 years or older, disabled, blind, or receives SSI or Social Security benefits, then we will ask for an 1100B form.

Med-QUEST Application Tips – U.S. Citizens

Since qualifying for Med-QUEST is based on income, below is a general Income limit guide:

U.S. citizens between the ages of 19 to 64 years old who are not blind/disabled will qualify if they make less than 138% of the FPL:

Household of 1: \$1,689

Household of 2: \$2,281

Household of 3: \$2,873

Household of 4: \$3,465

If you are unsure if your income qualifies or your income is close to qualifying, we highly recommend that you apply. It is free to apply!

Med-QUEST Application Tips – U.S. Citizens

What happens if I don't qualify for Med-QUEST because my income is too high?

- You can apply to www.healthcare.gov (aka Obamacare, FFM or the Marketplace). If you make less than 400% FPL, then you may qualify for a subsidy to lower your monthly premium.
- 400% FPL income limit
 - Household of 1: \$4,896
 - Household of 2: \$6,612
 - Household of 3: \$8,328
 - Household of 4: \$10,044
- Healthcare.gov application can be confusing. If you want assistance, please contact one of our Community Partners. They are trained in Med-QUEST and Healthcare.gov application processes.

Med-QUEST Required Documents – U.S. Citizens

- Most recent pay stub from your employer - if you are employed**
- Unemployment Insurance Benefits Award letter – showing your weekly benefit amount**
- If you are not receiving any income (job, Unemployment Benefits, Social Security, etc.) but were employed in the last 3-6 months, then Med-QUEST might ask for a signed letter (by you) stating that you are no longer working and do not have income.**

Contact

COMMUNITY PARTNERS

for in-person assistance with health insurance applications for Medicaid or HealthCare.gov

OAHU

KALIHI-PĀLAMA HEALTH CENTER

915 North King Street | Honolulu, HI 96817 | (808) 848 1438

KŌKUA KALIHI VALLEY COMPREHENSIVE FAMILY SERVICES (KKV)

2239 North School Street | Honolulu, HI 96819 | (808) 791 9400

KO'OLAULOA COMMUNITY HEALTH & WELLNESS CENTER (HAU'ULA)

54-316 Kamehameha Highway | Hau'ula, HI 96717 | (808) 293 9216

KO'OLAULOA COMMUNITY HEALTH & WELLNESS CENTER (KAHUKU)

56-119 Pualalea Street | Kahuku, HI 96731 | (808) 293 9231

LEGAL AID SOCIETY OF HAWAI'I

924 Bethel Street | Honolulu, HI 96813 | (808) 536-4302 Option 2

WAI'ANAE COAST COMPREHENSIVE HEALTH CENTER

86-260 Farrington Highway | Wai'anae, HI 96792 | (808) 697 3405

WAIKIKI HEALTH CENTER

277 Ohua Avenue | Honolulu, HI 96815 | (808) 922 4787

WAIMĀNALO HEALTH CENTER

41-1347 Kalaniana'ole Highway | Waimānalo, HI 96795 | (808) 954 7113

WE ARE OCEANIA (PARTNERS IN DEVELOPMENT)

720 N. King Street | Honolulu, HI 96817 | (808) 754-7303

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for in-person assistance with health insurance applications for Medicaid or HealthCare.gov

MAUI COUNTY

MĀLAMA | KE OLA Health Center

1881 Nani Street | Wailuku, HI 96793 | (808) 872-4007

HĀNA HEALTH

4590 Hāna Highway | Hāna, HI 96713 | (808) 248 8294

IMUA FAMILY SERVICES

161 S Wakea Avenue | Kahului, HI 96732 | (808) 244-7467

LANA'Ī COMMUNITY HEALTH CENTER

478 Lauhala Place | Lāna'ī City, HI 96763 | (808) 565 6919

MOLOKAI COMMUNITY HEALTH CENTER

28 Kamoī Street, Suite 600 | Kaunakakai, HI 96748 | (808) 553 5038

KAUAI ISLAND

HO'OLA LAHUI HAWAI'Ī

4491 Rice St., Suite 106 | Lihue, HI 96766 | (808) 240-0160

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HAWAII ISLAND

BAY CLINIC - HILO CLINIC

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HAMAKUA HEALTH CENTER

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HAWAI'I ISLAND HIV/AIDS FOUNDATION (HIHAF)

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74-5620 Palani Rd, Ste. 101 | Kailua-Kona, HI 96740 | (808) 896-5051

Kea'au Location:

16-204 Melekahiwa Pl. #1 | Kea'au, HI 96749 | (808) 896-5051

HAWAI'I ISLAND YMCA

300 W Lanikaula St. | Hilo, HI 96720 | (808) 808-935-3721

KALANIHALE

(808) 937-1310

WEST HAWAI'I COMMUNITY HEALTH CENTER

75-5751 Kuakini Highway, Ste 203 | Kailua-Kona, HI 96740 | (808) 326 3882

How to apply for health Insurance – Legal Permanent Residents/ Green Card Holders

If you...

- Lived in the U.S. for less than 5 years (see date on your LPR/Green card “Resident since”) and
- Are a healthy adult between the ages of 19 and 64 years old

Then, you DO NOT qualify for Med-QUEST.

You will need to apply for Med-QUEST to receive a denial due to immigration status (less than 5 years). And then, you can apply to Healthcare.gov.

You may qualify for the Premium Assistance Program through the State of Hawaii which will provide further assistance in paying for your monthly premiums.

Highly recommend: To work with a community partner when applying for Healthcare.gov.

How to apply for health Insurance – LPR Citizens/Green Card Holders

If you...

- Lived in the U.S. for more than 5 years (see date on your LPR/Green card “Resident since”)

Then, you could qualify for Med-QUEST if your income is within the Medicaid limits.

If you are over income for Med-QUEST, then you can apply to Healthcare.gov and possibly qualify for discounts or subsidies on your health plan.

Highly recommend: To work with a community partner when applying to Med-QUEST and Healthcare.gov.

How to apply for health Insurance – LPR Citizens/Green Card Holders

Apply to Med-QUEST

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- Include your entire tax household in the application regardless if everyone is applying for Med-QUEST or not. For example, if you are married and have two dependent children, then you have a household of four. And everyone needs to be included in the application.
- For anyone not applying in your application, you do not need to provide citizenship information, Social Security number or their health insurance information.
- If you are receiving Unemployment Insurance Benefits, Med-QUEST only counts the state's **gross** UIB income. Do not include any additional federal UIB in your income.

Med-QUEST Application Tips – LPR Citizens

- If your family already has an active case, then do not start a new application. You must apply for a Med-QUEST denial in your family's case by submitting an 1179A form (found on www.medquest.Hawaii.gov) or calling the call center at Med-QUEST.
- You must include the date of entry to the United States even though this is not a mandatory field in the application.

14. Provide the date of entry to the U.S. found on your immigration document listed in Question 13. 

- If someone is applying who is 65 years or older, disabled, blind, or receives SSI or Social Security benefits, then Med-QUEST will ask for an 1100B form.

Med-QUEST Required Documents – LPR Citizens

- Most recent pay stub from your employer - if you are employed
- Unemployment Insurance Benefits Award letter – showing your weekly benefit amount
- If you are not receiving any income (job, Unemployment Benefits, Social Security, etc.) but were employed in the last 3-6 months, then Med-QUEST might ask for a signed letter (by you) stating that you are no longer working and do not have income.

Med-QUEST Required Documents – LPR Citizens

- Copy of LPR/Green card, VISA or passport with I-94 showing your date of arrival into the U.S for anyone applying on the application
- Copy of Social Security card for anyone applying on the application

How to apply for health Insurance – COFA Citizens

If you...

- Are a healthy adult between the ages of 19 and 64 years old

Then, you DO NOT qualify for Med-QUEST.

You will need to apply for Med-QUEST to receive a denial due to immigration status (due to being a COFA citizen). And then, you can apply to Healthcare.gov.

You may qualify for the Premium Assistance Program through the State of Hawaii which will provide further assistance in paying for your monthly premiums.

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Med-QUEST Required Documents – COFA Citizens

- Most recent pay stub from your employer - if you are employed
- Unemployment Insurance Benefits Award letter – showing your weekly benefit amount
- If you are not receiving any income (job, Unemployment Benefits, Social Security, etc.) but were employed in the last 3-6 months, then Med-QUEST might ask for a signed letter (by you) stating that you are no longer working and do not have income.

Med-QUEST Required Documents – COFA Citizens

- Passport from Federated States of Micronesia, Republic of Marshall Islands or Republic of Palau, I-94 card OR birth certificate for anyone applying on the application
- Copy of Social Security card for anyone applying on the application

QUESTIONS?